



Hamburg Airport

Catalogue of Charges for Extra Services

Effective: November 1st, 2008

Flughafen Hamburg GmbH
Leistungsentgelte
Postfach
D-22331 Hamburg

Charges for Extra Services

The extra services listed in this annex shall be carried out on request, provided that personnel, vehicles and equipment are available.

Extra services are considered to be services rendered by FHG which are not covered by existing agreements.

Liability of FHG is based on legal regulations, exclusive for negligence and gross negligence. In relation to non-merchants, liability for negligence other than gross negligence is excepted. The contractor shall exempt FHG from any third-party claims which might be filed against FHG for damages.

These regulations shall be supplemented by the valid "Airport Regulations for Hamburg Airport".

Place of fulfillment is Hamburg Airport.

Place of jurisdiction is Hamburg.

Minimum charge shall be 20 minutes, unless other basic units are stated. Each unit commenced is payable in full.

All listed charges are net amounts. Value-added tax has to be paid in addition.

Code	Service	Unit	Euro
Aircraft Handling Services			
1.1.	Ground Power Supply (* Add Operating Personnel / Tractor Charge)		
1102	Ground Power Unit 112 V/400 Hz *	20 min.	17,50
1104	Air Starter	per start/15 min.	100,00
1106	Heater excluding Ground Power*	20 min.	35,00
1107	Air condition excluding Ground Power*	20 min.	50,00
1110	Operating Personnel	total event	12,50
1.2.	Transport Services / Equipment (* Add Tractor Charge)		
1220	Transport of Flight Documents, Company Mail and Valuables (Delivery to Carrier's Representative)	event	19,50
1221	Value Transport	event	19,50
1222	extra Baggage Transport	event	15,00
1219	Cargo Transport	event	29,50
1506	Transport Services / Equipment outside of apron 1 and 2	addition/event	30,00
1741	Provision of Carrier-owned Containers for Loading	container	18,00
1.3.	Loading and Unloading / Equipment (incl. manpower)		
1302	Fork-lift truck, up to 8 tons	20 min.	59,00
1306	Transporter for ULDs, 7 tons	20 min.	37,60
1305	Transporter for ULDs, 10 tons	20 min.	50,40
1308	Conveyor Belt, self-propelled	20 min.	28,10
1311	Highloader, up to 7 tons	20 min.	75,00
1312	Highloader, up to 15 tons	20 min.	90,00
1313	Highloader, up to 25 tons	20 min.	130,00

Code	Service	Unit	Euro
1740	Loading of ULDs on Apron	container	25,00
1744	Delivery at Aircraft (Provision of Covered Trolleys)		on request
1746	Ramp Agent Functions		on request
1747	Administration of ULDs		on request
1749	Storage of ULDs	unit/day	2,00
1.4.	Steps (* Add Operating Personnel / Tractor Charge)		
1401	Passenger Steps up to 3,90m *	20 min.	27,00
1404	Passenger Steps up to 5.60 m* self-propelled	20 min.	43,00
1402	Tractor Charge / Operating Personnel	total event	12,50
1.5.	Toilet Service		
1510	up to 100 tons MTOM	event	35,00
1511	more than 100 tons MTOM	event	46,50
1.6.	Water Service		
1520	up to 100 tons MTOM	event	35,00
1521	more than 100 tons MTOM	event	46,50
1.7.	Rates for Manpower		
1700	Loader	20 min.	20,00
1710	Loader for Baggage ID	20 min.	20,00
1720	Loader for Search of Baggage in the Baggage Sorting Area	20 min.	20,00
1730	Loader for Search of Baggage in the Aircraft	20 min.	20,00
1735	Loader for reloading	20 min.	20,00
1745	Walk-out Assistance	event/20 min.	35,00

Code	Service	Unit	Euro
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1.8. Supply of Materials

On request, provided that the order is given in due time, FHG will supply materials required for handling, such as lashing ropes, planks, etc. Such materials will be charged to the carrier concerned, as special services rendered.

3300	Lashing Rope	1 meter	0,80
3301	Plank	1 meter	6,80
3302	Provision of Ballast Bags	each (25 kg)	13,70

Code	Service	Unit	Euro
2.	Transport Services		
1200	Passenger Bus (on apron only)	tour/20 min.	32,00
1202	Crew Bus (Collective rides permitted)	10 min	9,95
1230	Crew Transport Off Airport		on request
1604	Aircraft-Towing into or out of Hangars up to 100 t MTOM	event	70,00
1605	Aircraft-Towing into or out of Hangar more than 100 t MTOM	event	80,00
3112	Transport of UM's on Apron Handing-over of UM's to Carrier's Representative at Terminal Limits	event	9,95
3113	Accompanying of UM's in Terminal Handing-over of UM's to Carrier's Representative at Arrival Area	event	9,95
4001	Pushback up to 40 t MTOM	25 min	55,00
4001	Pushback > 40 t up to 100 t MTOM	25 min	70,00
4001	Pushback > 100 t up to 220 t MTOM	25 min	80,00
4001	Pushback > 220 t MTOM	25 min	97,00
4120	Towing of Aircraft on apron up to 40 t MTOM	event	25,00
4120	Towing of Aircraft on apron > 40 t up to 100 t MTOM	event	27,00
4120	Towing of Aircraft on apron > 100 t up to 220 t MTOM	event	30,00
4120	Towing of Aircraft on apron > 220 t MTOM	event	47,00
4125	Towbar for Aircraft up to 40t MTOW (depending on Availability)	event	16,00
4125	Towbar for Aircraft up to 100t MTOW (depending on Availability)	event	18,00
4125	Towbar for Aircraft up to 220t MTOW (depending on Availability)	event	21,00
4125	Towbar for Aircraft > 220t MTOW (depending on Availability)	event	25,00

Code	Service	Unit	Euro
3.	Cleaning Services		
3.1.	Interior Cleaning		
	<p>In terms of aircraft servicing CATS offers a wide ranged cleaning program which takes in consideration every single customers wish. This might start with an tournaround cleaning leading trough an overnight cleaning and ending up with an “top-to-bottom” deep cleaning.</p> <p>Our services range from specific tasks like leather cleaning up to tasks such as seatcover change, carpet change, moving cabindividers or even rearranging the seatconversion.</p> <p>Furthermore the storage and Laundry of Inflightmaterials such as Headrestcovers, Pillows or Blankets can be arranged.</p>		
3.2.	Other Cleaning Services		
1491	Exterior Cleaning of Flight Deck Windows (max. Height 4,50m)	event	29,90
1492	Transport of Waste (in case of non-cleaning)	aircraft	14,30
4.	Baggage Handling		
1901	Overnight Check-in, incl. Storage and Dispatch	per flight number	85,60
1903	Transport of Baggage inside the Terminal	piece of Baggage	5,00
1902	Exchange of Bagge Labels	piece of Baggage	3,00

Code	Service	Unit	Euro
5.	Services for General Aviation		
5.1.	Equipment		
In addition, the surcharges listed under 1.2. can apply for services mentioned under point 1 to 4 if required beyond operational apron.			
1105	Battery 12, 24, 28 V (incl. operating personnel)	20 min.	28,00
5.2.	Aircraft-Towing into or out of Hangars		
1600	up to 2,0 tons MTOM	total event	9,00
1600	more than 2,0 t up to 10 tons MTOM	total event	16,00
1600	more than 10 tons MTOM	total event	22,00
5.3.	Aircraft-Towing outside (from/to Apron 1,2,4 and apron Lufthansa 5 und 6), which not belongs to 5.2 incl. in and out from hangar		
1622	below 2 tons MTOM	event	40,00
1623	more than 2 t up to 10 tons MTOM	event	75,00
1624	more than 10 tons MTOM	event	95,00
5.4.	Water-Supply and Drainage for Aircraft-Washing		
1630	up to 3 tons MTOM	all-inclusive	15,00
5.5.	Transport		
1240	Transport between General Aviation Center and Apron 2 and v.v.	event	4,00
1241	Transport between General Aviation Center and other Airport Buildings	event	15,00
1242	Guidance/ Escort	event	32,00
5.6.	Hourly Rate for Personnel		
1709	Staff member General Aviation	20 min.	25,00

Code	Service	Unit	Euro
6.	Passenger Services		
6.1.	VIP- / CIP - Service		
3105	VIP- / CIP-Service, 1st Person, incl. Use of Lounge	event	181,04
3106	Each Additional Person up to three persons persons beyond it	Person on inquiry	25,00
3114	Use of VIP-Bus	on inquiry	
3118	Hiring of VIP-Parking Lot	4 hours 1 day	25,00 50,00
3124	Daily Pass	Pass	15,00
6.2.	Other Services		
3113	UM-Service Acceptance and Guidance of UM's from/ to Carrier's Representative inside Terminals	on inquiry	
3103	Use of Hanseatic Lounge	person	15,34
3119	Provision of a Mobile Counter	1 day	275,86
3097	Leasing of the Airport Business Lounge	on inquiry	
6.3.	Hourly Rates for Personnel		
1718	Shift Manager Passenger Services	on inquiry	
1719	Staff Member Passenger Services	on inquiry	

Code	Service	Unit	Euro
7.	Visitors' Service/ Special Arrangements		
3400	Airport Model Performance	adults	3,78
3401		children up to 14 Year/ disabled	1,68
3402		Students	2,52
		Families (up to 5 persons) (2 adults and 3 children)	9,24
	Only for groups of 15 or more persons upon request only		
3403	Airport Model performance and guided	adults	6,72
3404	tour on airfield by bus	children up to 14 Years/ Disabled	3,36
3405		Students	5,04
3406	Airport Model performance, guided tour on	adults	8,82
3407	airfield by bus and fire service	children up to 14 Years/ Disabled	5,46
3408		Students	7,14
3409	Only guided tour on the airfield by bus	adults	5,04
3410		children up to 14 Years/ Disabled	2,94
3411		Students	3,78
	Special events		
3412	Parking ticket Modellschau		6,00
3413	Airport Model available for rent with Bistro on request	up to 2 hrs up to 4hrs up to 10 hrs	250,00 390,00 700,00
3414	Media at Airport Model performance		50,00
3415	Airport Model performance and guided tour on the airfield by bus		8,00
3416	Airport Model performance and guided tour on the airfield by bus and fire service for adults		10,50
3417	Guided tour on the airfield by bus for adults		6,00
3418	Guided tour on the airfield and fire service for adults		8,50
3419	Airport Model performance and guided tour on the airfield by bus for children up to 14 Years		4,00
3420	Airport Model performance, guided tour on the airfield by bus and fire service for children up to 14 Years		6,50
3421	Guided tour on the airfield by bus for children up to 14 Years		3,50
3422	Guided tour on the airfield by bus and fire service for children up to 14 Years		5,00

Code	Service	Unit	Euro
8.	Air Traffic Services		
1204	Radio Car 'Follow me'	20 min.	27,00
3602	Other Special Commissioner	20 min.	42,00
3603	Staff Member Air Traffic Services	20 min.	21,00
9.	Filming/ Photography		
9.1.	Prices for photography		
3200	Commercial photography	30 min.	50,00
3202	Commercial filming	30 min.	120,00
3204	Organisation/ Service (3 Location scoutings are free of charge)	30 min.	50,00
3409	Car 'Follow me' for media	30 min.	40,00
9.2	Extras		
3118	VIP-parking lot (if available)	4hours/per car park 1 day/per car park	25,00 50,00
3120	Flat Rate for Power Supply	1 day	80,00
3207	Staff Security Services	per hour	25,00
3212	Rental charge for dressing and make-up rooms	1 day	50,00
3220	Setting Display Charts	per hour	50,00
3221	Setting display Screens	according to effort required	
3203	Equipmenttrolleys „Ecoflex“	per day/piece	5,00

Further extras are offered as special services on request.

Code	Service	Unit	Euro
10.	Airport Fire Department Services		
10.1.	Hourly Rates for Personnel		
1703	Fireman (FM) Ambulance Man	30 min.	28,00
1704	Paramedic (RA)	30 min.	30,00
1705	Fire Chief (BM)	30 min.	35,00
1706	Fire Inspector (BI)	30 min.	40,00
1707	Fire Executive		on request
10.2.	Vehicles and Equipment excl. Personnel		
1806	Road Sweeper (KG)	30 min.	65,00
1820	High Capacity Fire-Engine (GTLF) First-Intervention Vehicle (VLF)	30 min.	170,00
1821	Assisting Fire-Engine (HLTF) Equipment Vehicle (RW)	30 min.	55,00
1822	Rescue Stair Vehicle	30 min	110,00
1823	Control Car (ELW, ELF)	30 min.	20,00
1824	Ambulance (RTW)	30 min.	30,00
1825	Transport Vehicle (TPF)	30 min.	20,00
10.3.	Supply of Materials incl. Disposal		
1807	Oil Bonding Agent	1 Kg/Liter	2,05
1808	Chemical Bonding Agent	1 Kg/Liter	18,50
1809	disposal of substances hazardous to water	1 Kg/Liter	1,50
1811	Water (not fire-water)	1 m ³	1,70

Code	Service	Unit	Euro
10.4.	Combined Operations incl. Personnel		
1830	Combination 1: 1 VLF 3 GTLF 1 RTF	30 min.	950,00
1831	Combination 2: 1 HTLF 1 RW 1 RTW	30 min.	320,00
1832	Plant fire brigade 1 ELF Comb. 1 Comb. 2	30 min.	1.360,00
10.5	Portabel Fire Extinguisher/ First Aid Kid		
1850	portable fire extinguisher	each	on request
1851	Maintenance of portable fire extinguisher	each	on request
1849	Installation of portable fire extinguisher	each	T&M basis
1855	Repair/spare part of/for portable fire extinguisher	each	T&M basis
1860	First Aid Kit with basic equipment	each	72,00
1861	Installation of First Aid Kit	each	T&M basis
1862	First Aid Kit replenishment	each	on material basis
10.6	Visistor Service		
1863	Visitor Airport Fire Department (max. 30 pers./group)	Person	5,00
10.7	Training		
1846	Training on portable fire extinguisher	Person	57,00
1847	Training AED (heart defibrillator) (min. 8 pers./group; duration of training is 8 hrs.)	Person	90,00
1848	Refreshment Training AED (heart defibrillator) (min. 8 pers./group; duration of training is 4 hrs.)	Person	45,00

Code	Service	Unit	Euro
11.	Other Services		
11.1.	Security		
4797	Card Reader monthly rent	month	32,70
4827	Alert Overplugging in LES (monthly Flatrate)	month	22,00
4805	Alarm Guarded Service	30 min.	11,50
4806	Alarm Guarded Service (additional charge at night)	30 min.	1,75
4807	Alarm Guarded Service (additional charge on Sunday)	30 min.	5,75
4808	Alarm Guarded Service (additional charge on public holiday)	30 min.	11,50
11.2	Personnel		
4830	Watchman	60 min.	33,50
4790	Watchman additional charge at night (08:00pm – 06:00am)	60 min.	5,00
4791	Watchman additional charge on Sunday	60 min.	17,00
4792	Watchman additional charge on public holiday	60 min.	33,50
4775	Explosives dog & dog handler	3 hrs.	253,00
4776	Explosives dog & dog handler (every further 30 mins)	30min	84,30
4777	Explosives dog & dog handler (incl. charge at night, 08:00pm - 06:00am)	3hrs	291,00
4778	Explosives dog & dog handler (inkl. charge on Sunday)	3hrs	380,00
4779	Explosives dog & dog handler (inkl. charge on public holiday)	3hrs	506,00
11.3	Security Clearance		
4825	Security clearance (Collection for Authority)	event	40,00
4831	Servicecharge for Security clearance	event	8,40

Code	Service	Unit	Euro
11.4	ID-Card Administration		
4810	Coded ID-Card (5 years valid)	each	24,37
4815	ID-Card Compensation in case of loss	each	32,77
	ID-Card Casing in connection with first issue	each	free of charge
4818	ID-Card Casing	each	1,68
4788	Protective cover for season ticket in connection with first issue	each	0,42
4793	Protective cover for season ticket	each	1,68
4794	necklet for protective cover	each	1,68
4804	Service ID-Card with picture	each	5,04
4811	Service ID-Card (operational area, more than 1 day)	each	3,36
	1-day ID-Card green (valid for 1 day within 4 weeks)	each	free of charge
11.5	Driving Permissions		
	Short-term Driving Permission red or yellow (valid 1 day)	each	free of charge
4812	Short-term Driving Permission (for more than 1 day)	each	5,88
4786	Unlimited Vehicle Admission for 1 year (traffic between public and sensitive area allowed)	each	126,05
4813	Unlimited Vehicle Admission for 1 year (no traffic between public and sensitive area allowed)	each	16,81
4814	Unlimited Personalized Admission (Permission to drive on Apron)	each	6,72

Code	Service	Unit	Euro
12.	Communications Services		
3222	Telecommunication Equipment of all sorts, Telephones, Telefax, Alarm Systems, Duplex Communication Systems and Others	on inquiry	
3226	Local Area Networks (Ethernet, Token Ring and Others)	on inquiry	
3223	Radio Systems, Wireless Sets, Real Estate Radiotelephones and Others	on inquiry	
3224	Information Systems, Flight Information Monitors and Others	on inquiry	
3225	Installation of Check-in Monitors (Screens), Installation of Logos on Check-in Screen	on inquiry	
	For inquiries directly apply to the FHG Communications Department "Kommunikationstechnik (IK)".		